BUSINESS POLICIES

I have created these business policies to facilitate efficiency in my professional practice, and to provide an optimal massage therapy experience for you.

<u>Cancellations</u>: Your appointment is made exclusively for you and as such, I appreciate your respect for and commitment to this time.

- Minimum of 24 hours advance notice is required to avoid charges.
- With less than 24 hours and more than 8 hours, the charge will be onehalf the session fee.
- With less than 8 hours notice, the full fee will be charged.

Phone Calls: Please call between 8:00AM and 9:00PM.

Rockville office - (301) 231-8695. Please use this number to schedule, make changes, or cancel appointments or otherwise obtain information.

You may call me on my <u>cell phone</u> - (240) 406-0156 on Monday & Wednesday only; i.e., if you are running late for your appointment at DC office, need directions, etc.

<u>Payments</u>: May be made by check, credit card or cash at the time of the session. Cost - \$175.00 for the first session; thereafter, 1 hour - \$110.00; 1-1/2 hours - \$150.00.

<u>Timeliness</u>: Please plan to arrive at the scheduled time, rather than early or late. This ensures that you may receive the full time allotted to you and that I will be adequately prepared for you. If you are running late, I'd appreciate a call.

Please initial below to indicate you have read and understand these policies and make a copy for your records.

Initials:	[Date:
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